



**US Army Corps
of Engineers**

Visitor Center Comment Card

We would like to know about your visit. **Your response is voluntary and not required.** This information will be used to improve the quality of information, facilities, exhibits and services at this visitor center.

OMB Approval 0710-0001

Survey Protocol:

- ☐ Scheduled ☐ Solicited
☐ Self-Service ☐ Tour Rep

Today's Date: ____/____/____
(MM DD YYYY)

Please help us serve you better on future visits to:

Visitor Center:

Project:

About your visit here today:

1. Have you ever been to this visitor center before? (Choose one)

☐ Yes ☐ No ☐ Not Sure

2. What was your primary reason for coming here today?

(Choose one only)

- ☐ View the exhibits
☐ Take a guided tour
☐ Attend special program or event
☐ Use the restroom
☐ Take a break from travel
☐ Obtain information or brochures
☐ Purchase recreation area pass
☐ Browse the bookstore
☐ Other: _____

3. Did you come here today with any children 5 to 16 years old?

(Choose one) ☐ Yes ☐ No

How *important* are each of the following to you?

(check one box for each feature)

Visitor Center Feature	Very Important	Important	Somewhat Important	Not Important	NA
Facilities:					
Exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Convenient parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of buildings and facilities to persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs and Services:					
Interpretive presentations and films	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Guided tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pamphlets and brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having staff available for assistance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bookstore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall:					
Learning opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exhibits and activities for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

How did you hear about this visitor center? (check all that apply) ☐ Family/Friend ☐ Map/brochure ☐ www.corpslakes.us

☐ www.recreation.gov ☐ www.reserveamerica.com ☐ Other website _____ ☐ Welcome center/chamber of commerce

☐ Newspaper/magazine article ☐ Highway/Road Signs ☐ info/staff at local business ☐ Info/staff at local motel ☐ School class/program

How *satisfied* were you with each of the following? (check one box for each feature)

Visitor Center Feature	Very Good	Good	Not Good Not Poor	Poor	Very Poor	NA
Facilities:						
Quality of exhibits	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Acceptability of restrooms	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability and convenience of parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accessibility of buildings and facilities to persons with disabilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Programs and Services:						
Quality of interpretive presentations/films	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Quality of guided tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of pamphlets and brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of visitor center staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpfulness of visitor center staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Items for sale in the bookstore	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall:						
Quality of learning experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Value of exhibits and activities for children	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall satisfaction with the visitor center	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

About yourself:

1. Home postal or ZIP code: _____ (write in)

(Choose one for each item below)

2. You live in: ☐ U. S. ☐ Canada
☐ Mexico ☐ Other

3. Age: ☐ Under 25 ☐ 25-44
☐ 45-61 ☐ 62+

4. Gender: ☐ Female ☐ Male

5. Ethnicity affiliation: ☐ Hispanic or Latino ☐ Not Hispanic or Latino

6. Racial affiliation:
☐ American Indian or Alaska Native
☐ Asian or Asian American
☐ Black or African American
☐ Native Hawaiian or other Pacific Islander

☐ White or Caucasian
☐ Bi-racial or Multi-racial
☐ Other

What **improvements** would you like to see in this Visitor Center? (Describe)

What did you **like most** about this Visitor Center? (Describe)

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Agency Disclosure Notice**

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PLEASE DO NOT RETURN YOUR RESPONSE TO THE ABOVE ADDRESS.



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Thank You !

Your thoughtful feedback today will help
make future visits here more enjoyable and worthwhile for everyone.

Are you interested in learning more about recreation opportunities on Corps of Engineers lakes?
Visit our website at www.CorpsLakes.us